



Association "Refus de Rebut" charter of technical repairer

You would like to be volunteer at the Repair Café and we thank you for your investment. To ensure the smooth running of the meetings, and in particular your safety and that of users, we ask you, in addition to taking into account the association's internal regulations, to respect this charter.

UPON YOUR ARRIVAL

- Introduce yourself to reception so that your presence can be taken into account. Wearing the badge makes it easier to interact with the user and is strongly recommended.
- It is the reception which manages the chronology of interventions. The reception will offer you to intervene with a user. Do not accept an intervention that you do not know how to do – or ask to work with a more “seasoned” interventionist. In particular, you can only work on a microwave oven or television once you have been authorized (learning, procedure, knowledge)
- An intervention request form will be sent to you to complete at the end of the intervention. The notion of success is very strict: the user leaves with a functional object. This is to avoid any subjectivism. Your intervention may very well have been profitable even though it was not a success: Exact diagnosis, known solution but impossible to implement immediately, etc.

DURING YOUR INTERVENTION

- Start your intervention by auditing the user: Where, When, How? Confirm your statements with initial measurements (earth impedance, absence of clear short circuit) and a test (lamp in series if necessary).
- Involve the user to the extent of their abilities (disassembly/reassembly). Explain what you are doing and why.
- Do not hesitate to ask for advice or help from another person. If you consider it a failure, someone else's opinion may be helpful.
- Ensure the user's consent before any manipulation that risks damaging the object. It may be prudent to remember that reassembly of an out-of-service object is not planned.
- Consult any troubleshooting sheets.

FOLLOW THE SAFETY INSTRUCTIONS

- These are not proposals but mandatory rules to be strictly applied (If you do not understand the necessity, ask).
- carry out as many tests as possible with the power off: Device PHYSICALLY unplugged, connection plug clearly visible.
- When connecting to the network, use only secure electrical blocks (30mA and 16A circuit breaker).
- When a live test becomes necessary: Warn those around you, take care to keep the user away, cover the dangerous live parts by any means (the cover removed, the plastic cover provided for this purpose - particularly for micro- waves). Do not hesitate to wear protective glasses (Projection, etc.).
- Unplug the device immediately after testing.
- In all cases, it is strictly forbidden to remove security, even if you do not understand its usefulness. The user's agreement for such an operation is not a derogation.

AT THE END OF INTERVENTION

- Make a summary with the user.
- NEVER return a device potentially dangerous to the user: check the screws, wire insulation, soldering. If you encounter a dangerous or unusual object, you cannot intervene unless you eliminate the danger. If the

user wishes to keep the object as is, note the warning of non-compliance that you issue on the intervention sheet and have it signed. If the object cannot be repaired, recover (after agreement) the reusable parts.

- Do not keep the objects or you will be the one to take them to the recycling center.
- Ask a colleague for advice in case of failure.

AT THE END OF SESSION

- Put away used tools and clean your work space.
- Indicate the tools, components, consumables to be purchased.
- Leave your badge at reception.
- It is possible to recover components from non-repairable objects. Ask the cabinet manager. Otherwise, batteries, mains blocks, mains cables, fuses, fuse holders, pushers, switches, chemical capas, sockets, bulbs, magnetrons, etc.

- BEWARE of burns with soldering irons, irons and other heating elements in steam generators (pressure), rotating or cutting parts.
- DO NOT handle combustible liquids, corrosive materials, asbestos (old ovens, etc.) refuse objects presenting this type of risk.
- Be aware that there is a small document: "Some troubleshooting pitfalls" listing some common errors. Check it out.

I adhere to the Charter of technical repairers and the internal regulations of the association as they exist today. I have read the fire instructions.

Date

Tél :

Adresse :

Signature :

Nom et prénom :

e-mail :